

# Vocalocity® PBX

## Lower Your Phone Costs and Make Life Easier for Customers and Employees

Now your business can have all the benefits of a full-featured phone system like the ones Fortune 500 companies use – at an incredibly affordable price. Save on phone costs while you improve customer satisfaction and employee productivity with advanced features such as voicemail-to-e-mail, cell phone integration, and call groups. Ideal for small and medium-sized businesses, VocalocityPBX is a hosted PBX solution that brings an unmatched level of simplicity, reliability, and cost-effectiveness to your company communications.

### The Advantages of Voice over IP (VoIP):

VoIP is fast becoming the standard for business communications. It enables a broader array of features than traditional analog phone systems to improve productivity, enhance customer satisfaction, and deliver exceptional business intelligence. Vocalocity PBX uses your current broadband connection to transport calls over the Internet to deliver superior voice quality and reliability. With VocalocityPBX, the lower cost and robust features offered by VoIP can make a positive impact to your bottom line as you need. Then adding extensions down the road is quick and simple. In a matter of minutes, your company can expand to accommodate growth.

Vocalocity reduced overhead and helped increase sales as my office grew seamlessly from one location to three. - Jason VanDevender, CEO, ANSR, Inc. -

# What You Get with VocalocityPBX

## A BIG BUSINESS PRESENCE:

Regardless of the size of your company, with the advanced, professional features of VocalocityPBX you'll project the image of a savvy, successful enterprise. You'll ensure each and every customer call is answered in the most timely, efficient manner – with automatic routing that you can easily change and maintain, without a technician.

## LOWER COSTS:

VocalocityPBX eliminates the need to purchase and maintain expensive phone systems. You get the big business benefits of leading edge technology, automatically upgraded as technology changes, without the headache and expense of hiring technicians to service it. In addition, VocalocityPBX provides ongoing savings with unlimited local and long distance calling or flat rate pricing.

## ONE OF A KIND PERSONALIZED SETUP

Vocalocity offers you a unique 3 step personalized setup starting with your sales evaluation, and moving along to your account manager for training, and configuration. This account manager will train you on your personal interface, and help you configure the settings and features available within your account. Although the setup for Vocalocity PBX is designed to be simple and user friendly, your account manager will be available to address any questions or concerns that you may encounter along the way.

## FREEDOM:

With VocalocityPBX, calls can be routed anywhere, to any type of phone. Far-flung offices? No problem! Virtual business? No problem! Your employees can work from the office, home, other work sites, or on the road without impacting sales or customer service.

## DO-IT-YOURSELF SIMPLICITY:

No need to call the phone company and wait for a technician to make changes to the phone system. The user-friendly Web interface to VocalocityPBX lets you do it all yourself – in an instant. You can turn features on and off as you need them with a click of a mouse.

## NO GROWING PAINS:

No need to buy extra capacity or worry about how many more extensions your equipment will support before you need to upgrade. With VocalocityPBX, managing company growth is drastically easier. You can get started with as few or as many extensions as you need. Then adding extensions down the road is quick and simple. In a matter of minutes, your company can expand to accommodate growth.

## What Are You Waiting For?

Compare the advanced features, quality, customer service, and cost-effectiveness of VocalocityPBX to other phone systems. Don't settle for a low-end, consumer-oriented voice system – all VoIP offerings are not alike. Get started today with a free consultation from Vocalocity. Call 1.877.948.8224 or visit [www.vocalocity.com](http://www.vocalocity.com)

We could not have set up as quickly or operate as efficiently without Vocalocity. I give them top ratings for customer service, quality of service, and support.

- David Fortner, Administrative Officer, Career Training Institute -

# Vocalocity® Features & Pricing



## VoIP EXTENSIONS

\$39<sup>99</sup>

### Unlimited Extension

\$39.99/month per extension

- Unlimited inbound/outbound calling in US & Canada
- Unlimited worldwide network calls with any VocalocityPBX subscriber
- Unique direct inbound dial (DID) telephone number

\$14<sup>99</sup>

### Metered Extension

\$14.99 + \$0.03 cents per minute /month per ext.

- 3 cents per minute to anywhere in the US & Canada
- Unlimited worldwide network calls with any VocalocityPBX subscriber
- Unique direct inbound dial (DID) telephone number

## VIRTUAL EXTENSIONS

\$14<sup>99</sup>

### Unlimited Virtual Extension

\$14.99/month per extension

- In bound extension that can be reached as an option from the auto-attendant or by dialing a unique DID
- Forwarded out to a remote phone number from an alternative provider
- DID for direct outbound forwarding

## Additional Features Included in Each Plan!

### VOICEMAIL

Auto-Attendant Routing

Local Number Portability

Web Portal Interface

Directory Assistance (411)

Emergency Assistance (911)

Caller ID/on call waiting

Call Forwarding

Call Hold

Call Transfer - Attended transfer (alert forwarding party before transfer) and Blind Transfer (transfer the call directly to an extension).

Call Waiting

Do not Disturb

Call Logs- Detailed call records by extension or account

Call Conference ( 3 way calling)

### ✓ ADVANCED FEATURES INCLUDED:

- Cell phone integration - allows employees to forward calls to cell phones and use PBX functions from their cell phone
- Softphone support: compatible with the popular Counterpath Softphones
- Simultaneous Ringing: calls can be forwarded to multiple extensions that will ring simultaneously
- Follow Me: Calls can be forwarded to multiple numbers that will ring in a designated sequence
- Music on hold
- Intercom: Paging directly to speaker

### ✓ VOICEMAIL FEATURES INCLUDED:

- Password Protected
- Unavailable/Busy/Employees name
- Voicemail to Email: Receive voicemail as a .wav file attached to email.
- Multiple Mail Folders
- Visual Waiting Indicator

### ✓ INBOX FEATURES INCLUDED:

- Single Unified Inbox: Access and manage all messages from a single inbox.
- All Message Types: Supports voice, fax, and email messages

### ✓ AUTO ATTENDANT FEATURES INCLUDED:

- Day and Night Mode: Schedule different greetings according to time of day and day of week
- Dial-By-Name Directory
- Virtual Departments
- Multiple Auto Attendants: Play different greeting messages on each incoming phone number
- Import Greetings: Upload 3rd party professional greetings to use as Auto Attendant greetings.

## Corporate Numbers

### **MAIN COMPANY - \$9.99 / MONTH**

VocalocityPBX Local Primary Numbers are the main company phone number that would be setup to an auto-attendant or operator. All extensions can be reached off this number and it would serve as the predominant number published on websites, business credit cards, and marketing collateral.

### **TOLL FREE NUMBER - \$19.99 / MONTH**

VocalocityPBX Toll Free Numbers allow customers to be reached by anyone in the US and Canada without the caller incurring any long distance charges. This is a phenomenal deal for organizations with a geographically widespread presence. No per minute charges.

### **VIRTUAL NUMBER - \$9.99 / MONTH**

Vocalocity PBX customers can establish a local presence in any market by publishing a local phone number in any area code serviced. This number has the same functionality of a Local Primary Number and is terrific for regional marketing campaigns or transplanted businesses.

## Add-On Features

### **FAX - \$14.99/month**

Send and receive faxes via email.  
Paperless fax solution. Unlimited use.

### **CONFERENCE BRIDGE - \$14.99/month + \$0.03/minute**

Accommodates up to 30 users.  
Customers simply call in to a number (local extension that we provide), enter password, and join the conference.

### **VIRTUAL MAILBOX - \$4.99/month**

VocalocityPBX Virtual Mailbox can be utilized to gather voicemail messages for a particular function or as a means to deliver a message for a specific purpose. This is great for creating the appearance of multiple business units and distributing information such as directions or show times.

### **CALL GROUPS - \$4.99/month**

VocalocityPBX Virtual Department is an extension that distributes calls to a specified group of extensions according to a criterion such as job function. Call groups can be setup as a Virtual Department rather than on a particular user's extension.

### **CALL QUEUING - \$14.99/month + \$0.03/min.**

Call queuing is an advanced queuing system that allows you to accept more calls than you have employees or extensions capable of answering them. This feature allows you to efficiently manage calling peaks without losing customers calls. Therefore, you will never lose a customer because you were not able to answer the phone.